Frequently Asked Questions

Although IPC does its best to include all the information you will need to prepare for your semester or year at UNCG, there are always a few extra questions. We have included below a list of questions most often asked by incoming exchange students.

Q: Where can I learn about dorm and meal plan options?
http://hrl.uncg.edu/rates_and_contracts/meals.php

Q: When will I get my housing assignment?
Once you have submitted the online application for on-campus housing, the Office of Housing and Residence Life will work to get your room assignment finalized. If you receive an on-campus room assignment, you will receive confirmation via your UNCG email before you arrive to campus. Room changes may be possible during the first few weeks of the semester if you are not satisfied with your assignment.

Q: What if I want to live off-campus?
If you are interested in living off-campus and can live off campus according to your program, it is best that you let IPC know as soon as possible. The Incoming Exchange Coordinator will email you a list of apartments available off campus. You do not need to fill out the online application for housing, but you do need to let IPC know that you plan to live off campus. Be aware that it is difficult finding a semester-long contract off campus.

Q: When will I know my postal address at UNCG?
Your postal address will be given to you upon arrival. Your mailing address and your room number are not the same.

Q: Are there internet connections in the dorms?
Yes, there is wireless access in all dorms and throughout campus.

Q: Are there computer labs on campus?
Almost every building on campus has a computer lab with printers available for students to use throughout the day. The library offers a large lab with scanners and printers that is open on most nights until 3 am. For more information about computer facilities on campus please visit http://its.uncg.edu/Labs/

Q: The embassy has asked me if I am in SEVIS. What does this mean?
“SEVIS” is an acronym for "Student and Exchange Visitor Information System". SEVIS is an Internet-based system that maintains accurate and current information on non-immigrant students (F and M visa), exchange visitors (J visa), and their dependents (F-2, M-2, and J-2). SEVIS enables schools and program sponsors to transmit electronic information and event notifications via the Internet to the U.S. Citizenship and Immigration Services (USCIS) and Department of State throughout a student or exchange visitor’s stay in the United States. The system reflects international student or exchange visitor status changes, such as admission at Port of Entry (POE), change of address, change in program of study, and other details. More information about SEVIS and visa regulations can be found in this acceptance packet. If the embassy asks you if you are in SEVIS, they are inquiring whether or not your data has been entered into the SEVIS system by UNCG. Your DS-2019 form is confirmation that it has; have this form with you at your interview. Please read through the included packet regarding VISA and SEVIS information.
Once I’m in Greensboro, how do I get to the campus?
If you are flying into Greensboro or arriving by train or bus, IPC arranges assistance for you to be transported to campus if you provide us with your complete arrival information (including airline name, flight number, arrival time, destination airport, and airport from which you are flying to Greensboro from). Please email Kaitlin Ritchie at saein@uncg.edu, as soon as possible to ensure that arrangements will be made on your behalf. We will send you more detailed instructions at that time.

When do I need to pay my bill and what methods of payment are accepted?
You should pay your bill soon after arrival. UNCG accepts payment in the form of credit card (MasterCard or Discover), money order, or cash. Please let IPC know as soon as possible if you are not able to pay your bill in full. The Cashier’s office has a payment plan which you can enroll in as an alternative. You can do this upon your arrival to UNCG. More information is available at the cashier’s website at the following URL: http://fsv.uncg.edu/cashiers/cashiers_payment.html

When will I be notified of my course schedule?
Once you have sent your course selections to Kaitlin Ritchie according to the memo in your acceptance packet, IPC will work with the University Registrar’s Office to help you get pre registered as much as possible. You will receive a response from Kaitlin with feedback on which courses we were able to get you enrolled in. Please remember that this may take up to two weeks, and that if you are not satisfied with the courses you receive, you may make changes to your schedule during orientation week. More information about schedule adjustment will be made available during orientation.

Do I need to bring bed linens and other items for my dorm room with me?
No, this is not necessary. During the week of orientation, IPC will provide transportation to Wal-Mart, a large discount department store where you will find everything that you need to make yourself at home in your dorm room. Bed linens will be available for rent during orientation week.

Do I need to have a physical for my Health Form?
You are not required to have a physical. Only the family history, personal information, and immunization records need to be filled out by your physician. Please note that White Out or Tippex on the immunization forms will result in a rejection of your forms. If your physician makes a mistake on the form, please have him/her draw a single line through the mistake and initial or sign the correction. Also remember that you must have a TB test performed in the United States or Canada for it to be considered valid.